## VPIMS Patient Not Showing the Correct Medipac Location

3/7/13 Mary Lee Bates, Debi Camp

Problem reported: VPIMS user calls saying the patient is in the wrong Medipac location

1. Ask: Did user open the VPIMS record and begin charting before the patient was transferred in Medipac from another unit/floor?
* If **no**, have the user perform a Medipac Transfer to a Perioperative Location

**Valid Perioperative Medipac Location Codes:**

MCE3 TVOS VHR STU VCH3

1. If **yes**, reassign this incident to the Informatics Perioperative Support Workgroup. The fix is easy but it really is appropriate to refer the ticket in this instance. If you have time the instructions to fix are below:
	1. Have the user refresh the patient’s location in **VPIMS**. (VPIMS does not update patient location if pre-charting documentation is performed prior to the Medipac transfer.)

How to refresh a patient’s location in VPIMS:

1. Have Periop Staff copy down the VPIMS Phase 3 In-room Time
2. Have Periop Staff blank out the VPIMS Phase 3 In-room Time
3. This will force VPIMS to refresh the patient location
4. Have Periop Staff re-enter the VPIMS Phase 3 In-room Time
5. If this does not fix the VPIMS location, reassign the incident ticket to the Informatics Perioperative Support Workgroup.