**Panels Disappearing**

**How to Restore**

* Click **Customize** on black menu bar
* Click **AdminDesign** (this step only has to be done once)
* Scroll to bottom of list and click **Restore a User's state from backup file**
* Go back to black bar and click **Administration**
* Click **Restore a User's state from backup file**
* Type **User ID** in ID box. A table displays with current files.
* Notice the size of the files. If a larger file exists a couple of days prior to the last data capture, this is probably the file to select, especially if the bigger file was on a Fri and the problem happens over the weekend.
* Select the last file (or most recent largest file)
* Click **OK**
* <>User should refresh/reboot to see their panels restored