**Content Outline:**

* [Wired Scanner](#WiredScanner)
* [Wireless with Two Cords](#twocords)
* [Wireless with One Cord](#onecord)

\*Over 95% of scanner problems can be resolved when the scanner is reset.



**Wired Scanner:**

1. Open Scanner Reset document from HED
2. Scan top barcode
3. Scan bottom barcode
4. Scan medication

**Wireless Scanner with Two Cords:**

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1. Open Scanner Reset document from HED
2. Scan top barcode
3. Dock scanner
4. Listen for series of sounds
5. Scan second barcode
6. Scan medication

**Wireless Scanner with One Cord:**

1. Requires a unique reset barcode attached to the base of the scanner
2. Scan single barcode
3. Scan medication

\*If the medication will not scan after the scanner reset, administer the medication manually.