Peds Message Baskets

8/12 dc/jm

1. **Christina Braswel supports pediatric message baskets for both outpatient and inpatient pediatrics**
* VCH message baskets are set up and maintained by Christina
* Any tickets on these baskets should be referred to Christina



1. **SSS frequently gets ticket for the Peds ED**
* Christina built and supports these as well:
* The Peds Emergency Department Basket Group has 3 baskets in it.
* She set them up for Dr. Jirjis after a pilot with some other peds ed baskets. The other baskets were not used consistently, or monitored so they were deleted and NO MORE will be added.

The 3 baskets currently set up for the Pediatric ED are for communication between the case managers, the Primary Care Chief residents, and their coordinators.

**PedsEmergencyDepartment** (3 baskets)

♦PEDSCommCoord  ♦PedsEDCaseMgr  ♦PedsPrimCare-Chief

* If you get requests to add a basket – the answer is “no we will not be adding any baskets to the PedsEmergencyDepartment group”
* If you get a request to add or remove a person to one of these 3 baskets – refer the ticket to Christina Brasel on the VMG support group via the Help Desk. You can reach her at 364-1240 to discuss if you need to.
1. **Christina also builds and supports baskets for the peds hospitalists.**