SureScripts 10.6 Release Features and Functionalities

Below is a list of the new features/functionalities as well as bug fixes E-Prescribing users will see in the upcoming RxStar and StarPanel releases. The major updates to RxStar and StarPanel are:

- Expanded Renewal Request Screen
- Attaching MRN to Renewal Request
- NewRx and Renewal Response Errors
- Deny Renewal, New Prescription to Follow
- RxStar Changes

Please see below for all the enhancements along with screenshots and explanations.

**New Features**

**Renewal Request**

**Renewal Request** – Pharmacy Renewal Requests will have the following message entry within the Message Basket, “Pharmacy E-Renewal Request The following is a direct communication from the pharmacy.”

**New Renewal Request Screen** – The Pharmacy Renewal Request screen contains more information. It will contain more Pharmacy, Provider, and Patient contact details. It will also contain two medications. The first medication is the Original Prescription. The second medication is the Pharmacy-Dispensed Prescription. The Pharmacy-Dispensed Prescription is being renewed.

**Pharmacy, Provider, and Patient Details**

Pharmacy E-Renewal Request
The following is a direct communication from a pharmacy.

<table>
<thead>
<tr>
<th>Prescriber Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name: Prescriber with Really Long Clinic Name A</td>
</tr>
<tr>
<td>Prescriber Name: TESTPROVQA. NRSEPRGMACN</td>
</tr>
<tr>
<td>Supervisor Name: TESTPROVQA.CARDA</td>
</tr>
<tr>
<td>Address: 26 Character Address Ln 12 Character Address 2 City: Twenty-CharacterCity State: TN Zip Code: 372036843</td>
</tr>
<tr>
<td>Phone: 615-835-1729a123456789 Fax: 615-835-1729</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Patient Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name: Li Chi DOB: 1923-10-23 Gender: M</td>
</tr>
<tr>
<td>Address: Phone:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Pharmacy Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name: Test 000 Pharmacy 10.6MU</td>
</tr>
<tr>
<td>Pharmacy Address: 12 Character Address 1 City: Twenty-CharacterCity State: VA Zip Code: 22201</td>
</tr>
<tr>
<td>Phone: 703-555-1234 Fax: 703-555-1235</td>
</tr>
<tr>
<td>Renewal Request Message ID: 94918f1e1f4a56b141bedead6000955a</td>
</tr>
</tbody>
</table>
Attaching a MRN to a Renewal Request – In order for a user to send a Renewal Response, the Renewal Request must be associated with a patient. If Vanderbilt is not able to automatically find the patient, the Renewal Request will arrive in the Message Basket without a MRN. The process for attaching the MRN is the same as a normal Message Basket entry, in which a user wants to attach it to a patient.

Renewal Request will indicate that a MRN is missing and needs to be attached.

User will scroll to the bottom of the Message Basket entry. If there is no patient loaded in Pt. Chart, then the directions at the bottom of the Message Basket will direct the user to load the correct patient in Pt. Chart.
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Once a patient is loaded in Pt. Chart, the user will refresh the Renewal Request message. When the user scrolls back to the bottom of the Message, there will be a blue link that the user will click to associate the Renewal Request to the patient in Pt. Chart.

This message has no MR#. To assign this message to a patient, please load a patient in the Pt.Chart page and click open this message again.

Once a patient is loaded in Pt. Chart, the user will refresh the Renewal Request message. When the user scrolls back to the bottom of the Message, there will be a blue link that the user will click to associate the Renewal Request to the patient in Pt. Chart.

The user will receive a pop-up message to re-confirm the patient. Once the user clicks OK, then the user will refresh the Renewal Request message one more time for the MRN association to attach to the Renewal Request. Then, the user can respond to the Renewal Request.
Renewal Response

Like the current version, the user has three response options:

**Approve Renewal** – User can adjust the refill count (1-13). The refill count is the prescription + refill count. For example, if the user wants renew the prescription, plus two refills, then the user will enter 3 for the Refill count. In addition to selecting “Approve Renewal,” the user can add an additional Comment to the pharmacist within the text box. The comment can be up to 70 characters.

**Deny Renewal** – User can choose to not renew the prescription. The user has three options for the denied response: select a denial reason response from the drop down list, enter a free text denial reason in the text box, or do both: select a reason and provide an additional denial reason.

**Deny Renewal, New Prescription to Follow** – User can deny this instance of the prescription, but indicate a new or revised version of the prescription will follow. This response also allows for a 70-character comment to the pharmacist, if needed.
Pharmacy Response

After clicking Submit Electronically, the user will receive a pop-up response message. It will indicate that the response was successfully submitted to the pharmacy or it will indicate that the pharmacy will respond later to the receipt of the Renewal Response (example below). When users receive the response below, there is a chance the Renewal Response will not be processed by the pharmacy. If the Response is not processed, then the provider will receive an Error message within the Message Basket. If the provider does not receive an Error message in this workflow, then the Renewal Response was ultimately successfully processed by the pharmacy.
**NewRx or Renewal Response Error** – If the pharmacy fails to process the NewRx (RxStar) or Renewal Response (StarPanel), the provider will receive an Error Response Message in their Message Basket. If it is an Error to a Renewal Response, it will also contain the original response, so that the provider or nurse can call in the same response. The Message in the Message Basket related to Error responses will be “Renewal – Pharmacy Response” or “NewRx – Pharmacy Response.” If the provider does not receive an error message in Message Basket, then the NewRx or Renewal Response was successfully received by the pharmacy.
Deny Renewal, New Prescription to Follow

Denied, New Prescription to Follow (DNTF) – If a user receives a Renewal Request and sends a “Denied, New Prescription to Follow” as the response, the user will launch RxStar from the Renewal Request message. When this happens, RxStar will display the relevant Renewal Request details. This data is a reference for the users to assist with creating and sending the revised or new prescription associated with the Renewal Request.

DNTF: Send as Replacement – Most RxCart launches from the DNTF process will contain only the prescription that is replacing the denied prescription on the pharmacy Renewal Request. However, RxStar will allow a user to add additional prescriptions this cart. When there is more than one prescription in a DNTF – NewRx cart, the user must indicate which prescription is associated with the Renewal Request. Only one can be associated with the Renewal Request through this process.

DNTF: Renewal Request Reference Number – If the user does not e-submit the NewRx related to a DNTF pharmacy Renewal Request, then this number will appear on Faxed or Printed prescriptions. It is also available in the DNTF Renewal Request Display for those users who will call-in the prescription. These users should provide the Pharmacy with the Renewal Request Reference Number.

RX#1 Humulin 70/30 Pen 100 unit/mL (70-30) SubQ inject by subcutaneous route as per insulin protocol Dispense: 2 (two) Insulin Pen

Formulary Status : No Info

Prescription relates to a "Denied, New Prescription to Follow" Renewal Response: Renewal Request Reference Number: 125484186936028000

SUBSTITUTION Yes

REFILL 0 Times
**DNTF: Discarding or Creating a New Cart** – If the user attempts to discard a DNTF – NewRx cart, RxStar will warn the user. Similar, if the user attempts to create a New Cart before saving or routing the current DNTF – NewRx cart, then RxStar will warn the user. In either workflow, if the user contains, the Renewal Request association will be lost for the cart. This will cause downstream issues with the pharmacy in processing the new prescription for the patient.

**Discarding a DNTF Cart**

**Creating a New Cart before routing or submitting the DNTF Cart**

**RxStar Prescription Changes**

**Compound Medication Prescriptions** – Users can e-submit Vanderbilt-defined compound medication prescriptions, which are not controlled substances, to pharmacies. The only compound medications that apply are those compound medications that appear within the drug search result list.

**SIG Entry Field and SIG Display Updates** – The following are some changes to the structured sig entry fields and Sig Preview display.

- **Dispense Amount** field supports up to six numbers after the decimal; however, the Sig Preview will display up to 3. The Dispense Amount in the Sig Preview will appear on the prescription. To use the extended decimal feature, the user must un-select the Calculate Dispense checkbox, when present.

- Sig Preview supports the letter “q” in the **Free Text Dosing** field. If the enters “q” into Free Text Dosing, RxStar will translate it to “every.”
If the user enters a “day” equivalent (e.g. day(s), week(s), or month(s)) for **Duration**, then the value cannot exceed 365 days and the user must change it to complete the prescription. If the value is not a day equivalent (e.g. 2 doses), then the user can complete the prescription.

**RxStar Verification and E-Prescription Content Changes**

**Prescriber and Supervisor Content** – When Submitting Electronically, Prescriber content will be contact information registered with SureScripts. If the Supervisor, when applicable, is registered with SureScripts, then the SureScripts data will also be sent on e-prescriptions. These data content changes only apply to Submit Electronically (including Tasklist). When routing through other means (Print, Fax, Phone In or Tasklist-Fax), RxStar will use the existing Provider data and role content.

**E-Submission Cart with Printed Prescriptions** – If the user Submits Electronically a cart that contains a controlled substance and/or a Sample prescription that they choose to print, the user will see a new Action column next to each prescription indicating the Route for each prescription. The Action column will appear only in this scenario.

<table>
<thead>
<tr>
<th>Prescription</th>
<th>Duration</th>
<th>Dispense</th>
<th>Refills</th>
<th>Height</th>
<th>Weight</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>clopidogrel 75 mg tablet</td>
<td>10 Days</td>
<td>50 tablet</td>
<td>0</td>
<td>40 cm</td>
<td>90 Kg</td>
<td>Submit Electronically</td>
</tr>
<tr>
<td>clopidogrel 75 mg tablet (Also Known As Plavix)</td>
<td>2 tablets</td>
<td>0</td>
<td>40 cm</td>
<td>90 Kg</td>
<td>Print Signed</td>
<td></td>
</tr>
<tr>
<td>acetaminophen 120 mg-codeine 12 mg/5 mL Elidr</td>
<td>30 days</td>
<td>2250 milliliters</td>
<td>0</td>
<td>40 cm</td>
<td>90 Kg</td>
<td>Print Unsigned</td>
</tr>
</tbody>
</table>

**Structured and Free Text Indications**– If an Indication is selected from the drop down list on the RxBuilder page, then it will be sent on an e-submitted prescription. If an Indication “Other” is selected and a free text Indication is provider, then it will not be sent on an e-submitted prescription. Both structured and free text indications will continue to appear on Faxed and Printed prescriptions.

**Tasklist**

**Prescription Details, Provider/Supervisor, and Patient Details**– The SureScripts upgrade requires more content to be displayed on our Tasklist view (e.g. Prescriber Name, Prescriber Phone Number, Written Date, etc.).