Decide Content for StarPanel Banner Message

- **Just know there is a problem**
  - Date/time “System(s) name” experiencing problems. Technical Team assessing.

- **Know cause and should be fixed soon**
  - Date/time “System(s) name” experiencing problems. Expect fix shortly (give time if possible). Use Downtime Procedures if urgent.

- **Don’t know cause nor when it will be fixed**
  - Date/time “System(s) name” experiencing problems. Technical Team working. Use Downtime Procedures.

- **Know there is a problem and there are customized instructions**
  - Date/time “System(s) name” experiencing problems. Technical Team assessing. “insert customized instructions”

- **Problem Fixed @ d/t**
  - Date/time “System(s) problem resolved – Downtime ended “date/time” Implement DT recovery procedures.”