INFO BUTTON KEY POINTS

* The infobuttons are available next to problems and meds in the patient summary view in StarPanel.
* In the problem list, the infobuttons appear next to coded problems only.  If a problem is not coded, there will be no button.  Because Vanderbilt only recently began to code problems, many historical problems will not be coded and, therefore, won’t have an infobutton next to them.  The number of uncoded problems will gradually decrease over time.
* It is possible for a problem to be coded yet return “No Results.”  This is because there is not a relevant Krames sheet for every possible code.  We are mapping the Krames sheets to align with our most commonly used SNOMED codes and have mapped the top 400 so far.  Only about 20 of these 400 do not have corresponding documents, typically because the code is for a symptom (elbow pain, coughing) rather than a diagnosis (sprain, bronchitis).
* In the meds list, the infobuttons appear next to coded medications at the dispensable level only.  “Dispensable level” means a particular type or mode of administration: capsule, tablet, aerosol spray, etc.  Medications prescribed through RxStar will be at the dispensable level and will have infobuttons next to them.  Many historical meds will not be coded at the dispensable level and so will not have infobuttons.  Over time the number of uncoded meds will decrease as new meds are prescribed.
* Certain kinds of coded “medications” may not have a corresponding med sheet—glucose monitoring strips, for example, or a home blood pressure monitoring kit.  In such cases, the following StarPanel message will appear: “Patient Education is not available for this medication.”
* Beginning in September, infobutton will be available directly to patients through the problems and meds lists in their MHAV accounts.  Not only will patients see the same clinical health sheets that clinicians are seeing using infobutton at point of care, but they will also see relevant videos and consumer information.
* If StarPanel users encounter any problems with infobutton or have any questions or concerns about the content, they should call the Help Desk to file a ticket.

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