ICD-10 Transition Frequently Asked Questions:

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| When is the National ICD-10 Transition Date as dictated by the Center for Medicare & Medicaid? | October 1, 2015 |
| Are there changes required for some of our HealthIT applications? | Yes – HealthIT has assembled a master list of activities and will be opening a HealthIT Command Center to manage those software application changes. |
| Who is the Incident Commander for the HealthIT Command Center? | Peter Greaves |
| How do I know if I have an assigned task for the ICD-10 Transition? | The ICD-10 Team will distribute the master list to the HealthIT Portfolio Directors. Portfolio Directors are responsible for distributing tasks to the appropriate team members. |
| How do you communicate with the HealthIT Command Center you have completed your task successfully? | The HealthIT Command Center will be monitoring the email account **ICD-10 Transition** (icd10@vanderbilt.edu) |
| What do I do if my task is not working successfully? | Immediately notify the HealthIT Command Center via email or call the bridge line. |
| Where is the onsite location & hours of operation of the HealthIT Command Center? | 3401 West End  Suite 560 - Room 503  September 30th at 7:00 pm to  October 1st at ~1:00 am |
| What is the ICD-10 technical bridge line number, name of the call & hours of activation? | 615-343-6048  Ask for “HealthIT ICD-10 Command Center”  From 9/30/15 @7:00pm – 10/2/15 @ 10:00 pm |
| Who will be working in the Operational Command Center at MCN? | **Incident Commander**: Bess Wildman (VUH)  **Operations Officer:** Jeff Palmucci (VCH)  **Logistics Officer:** George Hunter (VPH)  **Information Management Officer:** Nancy Evans  **Med/Tech Specialist IT:** Karen Toles; Deb Bohlen; Theresa Zuckowsky  **PIO:** Jennifer Wetzel (Remote)  **Liaison Officer:** Jeff Mangrum |
| What are the hours of operation for the Operational Command Center at MCN? | September 30th at 10:00 pm with a targeted closing of October 1st at ~1:00 am |
| If I have questions that were not answered in this document who do I contact? | Please send your question(s) to your portfolio leader. If they need assistance answering your question they can reach out to Theresa Zuckowsky, IT Program Director for ICD-10. |