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| **Decision Tree & Communication Grid-Peri-OP** | | | **ORMIS** | **VPIMS** | **Censitrac** | **OR POU (Optiflex)** |  |
| Issue with core 1 computer application? | yes  Application “down” 2?  no | Communicate system is DOWN, use Downtime procedures | “Use downtime procedures for ORMIS system.” | “Use downtime procedures for VPIMS system.” | “Use downtime procedures for VPIMS system.” | “Use downtime procedures for VPIMS system.” |  |
|  | yes  Application unstable 3?  no  Application functioning for pts. Checked-in prior to certain point? | Further analysis – what is the problem? | “We are experiencing technical issues with [system]. Support Teams are investigating.” | “We are experiencing technical issues with [system]. Support Teams are investigating.” | “We are experiencing technical issues with [system]. Support Teams are investigating.” | “We are experiencing technical issues with [system]. Support Teams are investigating.” |  |
|  | yes  no  Does some functionality work for all? | Use downtime procedures for pts. Admitted past X point until the are available in app | “Please use downtime procedures for Add-on cases and Future Cases. All other cases can proceed as normal.” | “Please use downtime procedures for Add-on cases and Future Cases. All other cases can proceed as normal.” | “Please use pre-built case carts and /or call Central Supply for custom case carts for add-on cases. Case level scanning is not available.” | “Please use downtime procedures to record technical supply usage in the OR.” |  |
|  | yes  no | Use functions that are working; initiate downtime for those not working | “Please use downtime procedures for Add-on cases and Future Cases. All other cases can proceed as normal.” | “Please use downtime procedures for Add-on cases and Future Cases. All other cases can proceed as normal.” | N/A | “Please use downtime procedures to record technical supply usage in the OR.” |  |
| Can staff signed into app use while new users unable to establish session? | yes  Do issues seem location-based?  no  yes | Use in areas where working; initiate downtime procedures for others | N/A | N/A | N/A | N/A |  |
|  | no | Have staff that can use stay signed in & continue; initiate downtime procedures for others | N/A | N/A | N/A | N/A |  |