FAQs Regarding Patients Flagged or Appropriate for Vanderbilt Familiar Faces

1. *One of my patients in my team has a flag. What do I do?*
   You can send an FYI message to us that the patient is admitted in your care. There are patients that have flags that we haven’t interacted with that we can try to bring to the VFF clinic. The flag occasionally may have a care plan that can help guide the Emergency Room in taking care of patients when they present in the hospital.

2. *What is a care plan?*
   It is a patient-centered plan to help guide physicians in taking care of our patients. The care plan’s aim is to complement rather than replace physician judgment in taking care of the patients. VFF aims to collaborate with physicians, other clinicians and other providers to create this care plan.

3. *Does a VFF patient always have to be with the VFF team, or in the Round Wing?*
   If the patient would be admitted in a regular hospitalist service, VFF can be the admitting team. Patients needing ICU Care (whether Neurology, Cardiology, etc.), surgical care or Psychiatric care need to go to that team. Please use clinical judgment to determine whether the patient will be with VFF for admission. Our team is happy to help in figuring out the best care for patients.

4. *How can I get more involved with my patient that’s part of the VFF?*
   Please send us an email at vff@vumc.org. We are more than happy to partner with patient’s care teams as we are slowly evolving.