

Vanderbilt University Medical Center

- Nationally Ranked Hospital in 18 specialties, per U.S. News, and the #1 Hospital in Tennessee
- ~1400-bed tertiary med/surg academic teaching facility consisting of:
 - VUH (Adult)
 - VCH (Peds)
 - VPH (Psyc)
 - Outpatient/Ambulatory
 - Cancer Center, Vanderbilt Clinics, and academic institutions



Main Campus

The Vanderbilt Clinic

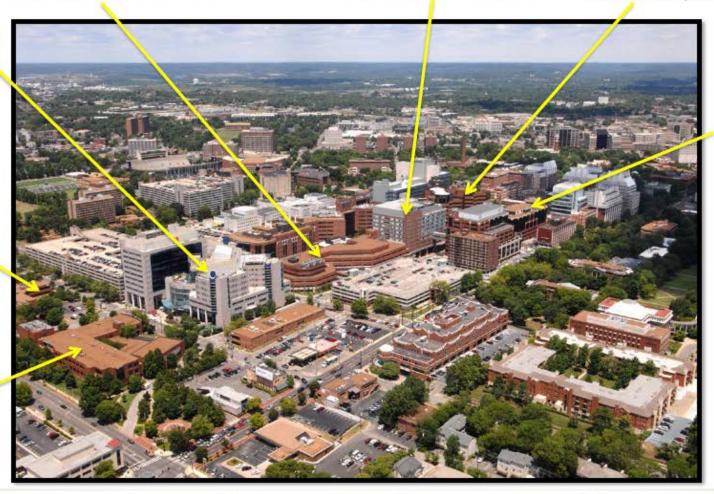
Critical Care Tower

VUH Hospital

Children's Hospital

Psych Hospital

Rehab Hospital



Medical Center East

GROWTH & FINANCE

Vanderbilt Wilson County Hospital

- Recent acquisition of an existing 200 inpatient bed facility and clinic.
- Will transition hospital and clinic to Epic from current EHR in late April of 2020.
- Has existing PGY1 residency program.
- Will extend Vanderbilt Health into the eastern corridor of Nashville.

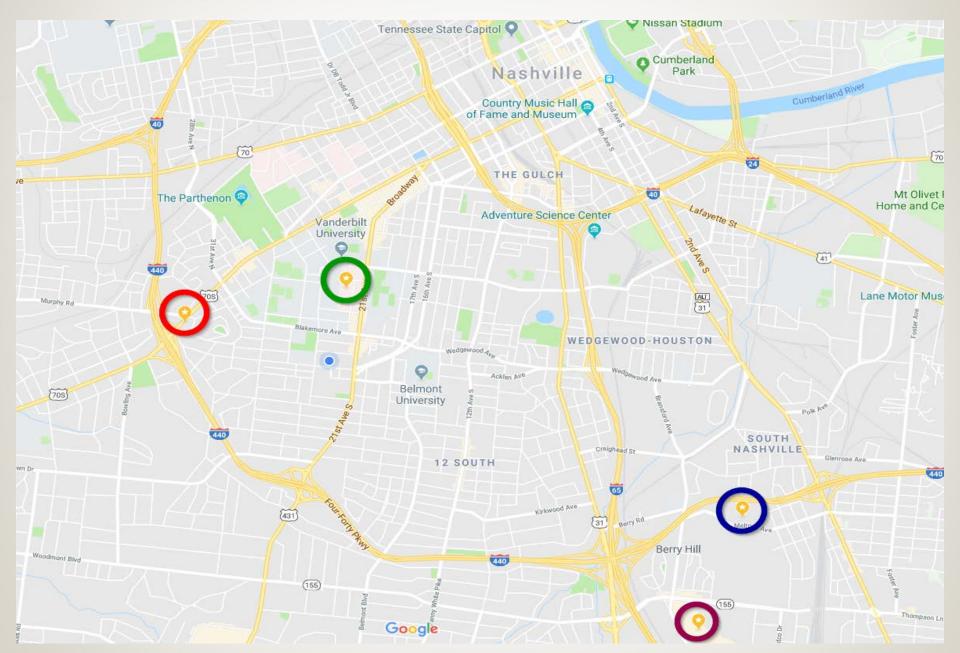
Melrose Support Services



- Specialty Pharmacy
- Mail-order Pharmacy
- 340B Pharmacy
- Central Fill Pharmacy
- Purchasing
- Vanderbilt Health Pharmacy Group

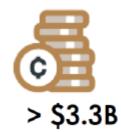


Nashville - VUMC





MEDICAL CENTER



Annual operating revenue



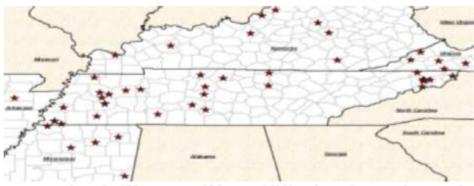
> 20,000 employees

largest private employer of Tennessee citizens



4 Hospitals (1,105 beds) & Clinics

Children's, Adult, Psychiatric, Rehabilitation
62,000 inpatient discharges
2.1 M ambulatory visits
62,000 surgical operations



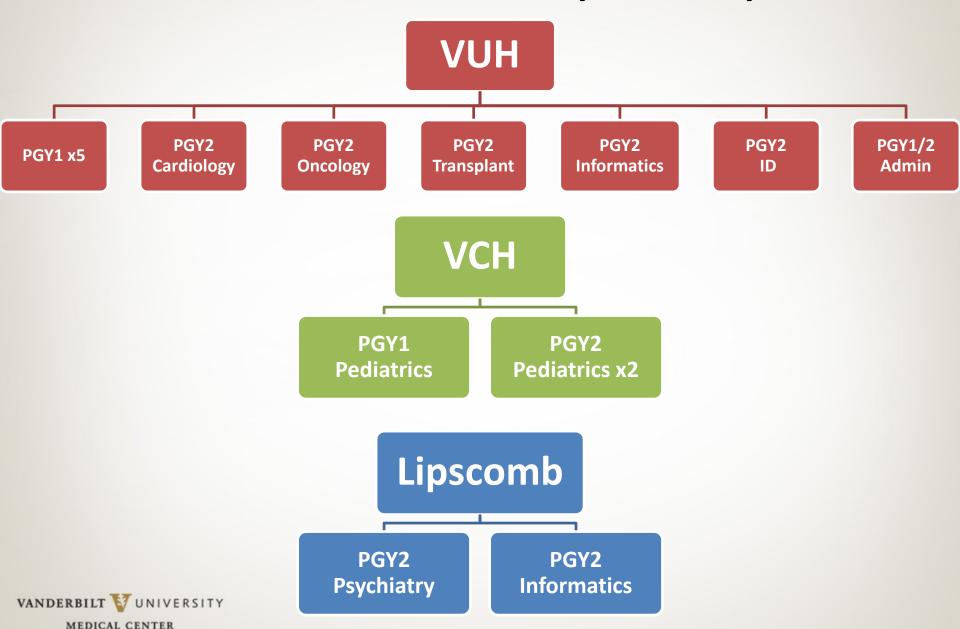
Vanderbilt Health Affiliated Network

Informatics Residency Opportunities





VUMC Residency Family

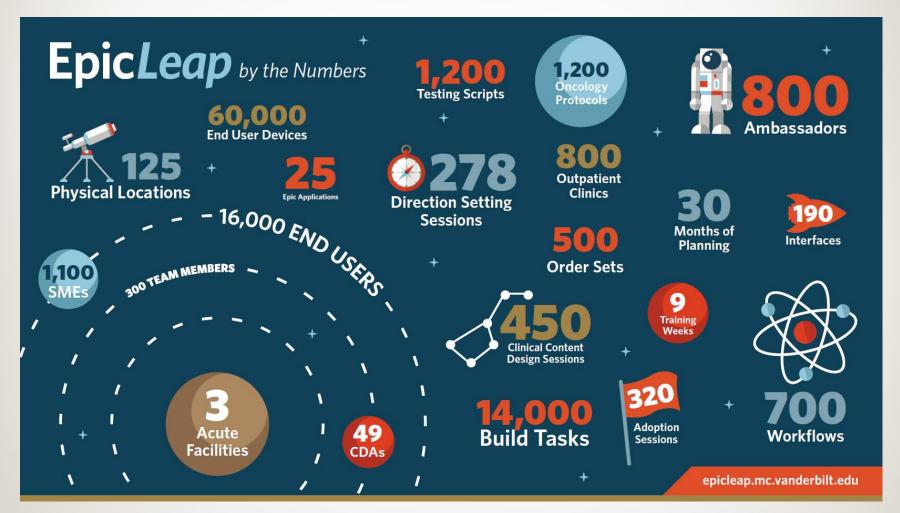


VUMC Residency Partnership





EpicLeap → eStar





Epic Software

Inpatient

Prelude Registration/ADT **Cadence Scheduling** Health Info Mgmt (HIM)

EpicCare Clinical System

EMR

Clinician Order Entry Decision Support

Results Review

Clinical Documentation

MAR

Rover Barcoding **Clinical Pathways**

Care Plans & Education

Infection Control

Clinical Case Management ICU

Willow Inpatient

POPULATION HEALTH Pharmacy AMBULATORY INPATIENT SOCIAL CARE HEALTH PLAN PATIENT ENGAGEMENT

Specialties

OpTime OR Mgmt

Anesthesia

ASAP Emergency Dept

Beaker Lab

Radiant Radiology

Beacon Oncology

Cupid Cardiology

Stork OB Labor/Delivery

Kaleidoscope

Ophthalmology

Phoenix Transplant

Orthopaedics (Bones)

Wisdom Dental

and More

Social Care

Home Health & Hospice

Long Term Care

Long Term Acute Care

Community Care

Child Welfare

Behavioral Health

Schools

Population Health and Analytics

Healthy Planet

Population Health/ACO/CINs

Cogito Analytics

Dashboards

Reporting

Analytics

Enterprise Data Warehouse

Benchmarking

Epic Earth Collaboration

EpicCare Link Affiliate access

Enrollment/Eligibility

Claims/Capitation

Health Plans

Utilization Management

Premium Billing

PlanLink

Education

Mobile & Portals

Shared EMR for patients

Shared for hospital patients

Haiku For iPhone & Android

Lucy Free-standing PHR

MvChart Bedside

Canto For iPad

Care Everywhere

Interoperability

Research

Patient Enrollment

Research Analytics

Research Billing

CTMS Interface

MyChart

Revenue Cycle

Resolute Hospital Billing

Charge Router

Resolute Professional Billing

Ambulatory

Prelude Registration

Cadence Scheduling

Call Management/CRM

EpicCare EHR

Charting

Clinician Order Entry

e-Prescribing

Decision Support

Results Review

Coding & Benefits

Nurse Triage

Willow Ambulatory Pharmacy

Welcome Patient Check-in

Telemedicine

Video visits

Specialty consults

Remote interpreters

Care Team member

Pediatric distance care

Urgent help (trauma)

Telestroke

Remote monitoring

ICU / bed monitoring

Virtual rounds

Virtual beds

Our Mission

- Support appropriate, safe and accurate medication prescribing, preparation, dispensing, and administration throughout the medical center
- Support pharmacy processes and procedures through software and automation solutions and integration
- Support institutional financial goals by optimizing file construct and applications for business growth
- Support investigational drug service



What Do We Do?

- Pharmacy Informatics Team
 - Analysis from both a business and clinical perspective
 - Develop CDS content and workflow solutions
 - Performs QA testing on developed content
 - Supports automation integration and optimization
- Pharmacy has the largest CDS library
 - 66% Adult/General Files
 - 15% Pediatric Specific Files
 - 11% Pediatric Infusion Files
 - 8% Investigational Files



Pharmacy Informatics Key Tasks

- Create/Maintain Drug Interactions/Alerts/Dose Range
- Develop/Maintain/QA medication advisors/CDS
- Create/Maintain medication dispensable files
- Maintain custom FDB Drug Interactions/Dose Range
- Twenty-one Pharmacists at HealthIT in current state
 - Willow (8) Beacon (2)
 - Orders (3) Data Analytics (1)
 - EBM (1) Outpatient (4)
 - Residents (2)
 - Technician/non-clinical (2)



Pharmacy Informatics Key Tasks

- Create/maintain CNR (compounding & repackaging) files and barcode links
- Provide troubleshooting/support (on-call) for medication centric issues
- Precept Pharmacy Informatics residents
- Ongoing relationship with training team to provide input on training materials



Outpatient Pharmacy Informatics

- Outpatient pharmacy entities:
 - Vanderbilt Specialty Pharmacy
 - Retail Operations (TVC, MCE, OHO, Children's)
 - For Profit Spinoff Vanderbilt Health Pharmacy Group, Vanderbilt Health Pharmacy Solutions
 - Vanderbilt Health Affiliated Network (VHAN)
- Support various applications that are used on a dayto-day basis
 - Upgrades/New Implementations
 - Break-fixes/Troubleshooting
 - QA
 - Specialty Pharmacy Application build
- Detailed process/data workflow
- Network Security
- Business/IT compliance



Outpatient Pharmacy Informatics

• ScriptMed • AtlasRx	Outpatient PharmacyEmporos/Emporos MobileEnterpriseRx		Epic Work with Willow team on Epic medication file build	
 Opportunity Management drug maintenance DVS Analytics 	 IVR IWR - mScripts HVS/Logicor ScriptCenter RxSafe 		 Work with various Epic teams on other outpatient build needs Surescripts/Outpatient prescribing 	
 VHAN/PharmCo Integration/maintenance of VSP/Outpatient applications 	Inpatient/Outpatient • Omnicenter			
 Projects Meds-to-Beds Troubleshoot application issues Disaster recovery Process/Data workflows 		 Reporting Operational/Financial Dashboards Data analytics/reports SQL Tableau 		

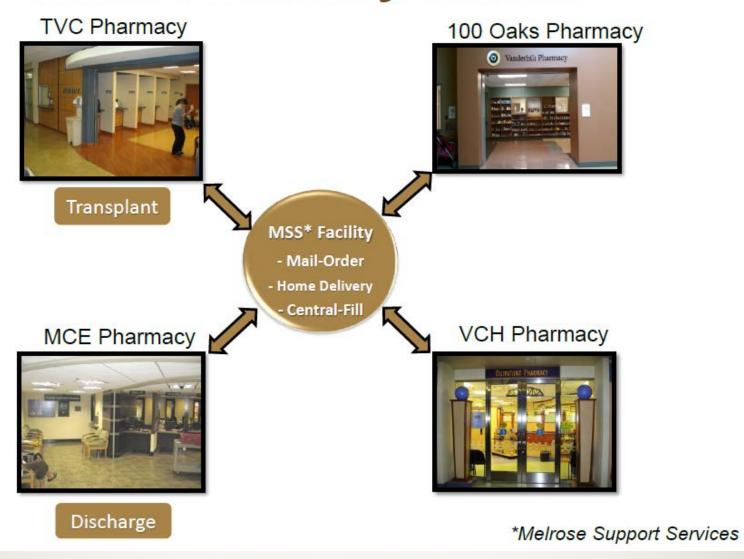
• Prescription data reporting



Network schematics

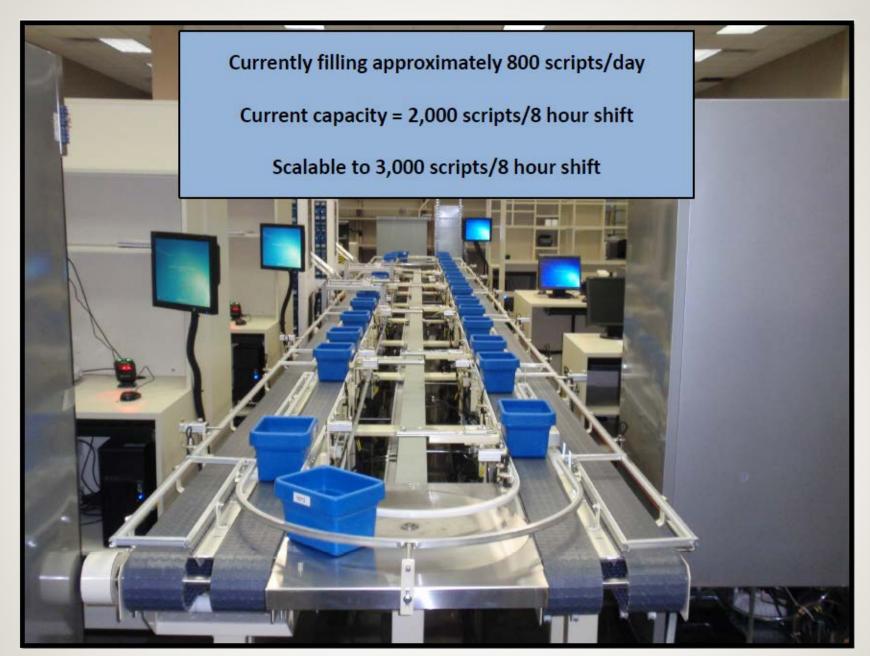
• New app/product implementations

Retail Pharmacy Services

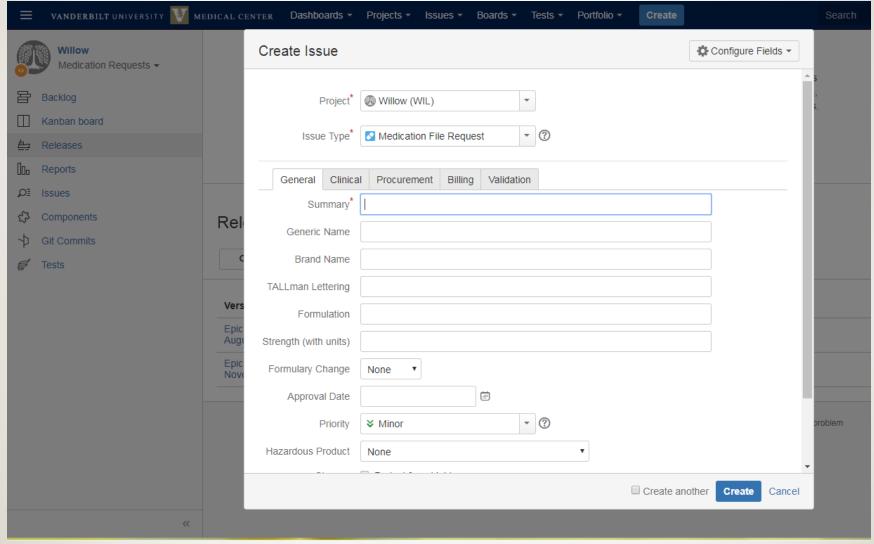


McKesson High-Volume Solutions: Express-Rx

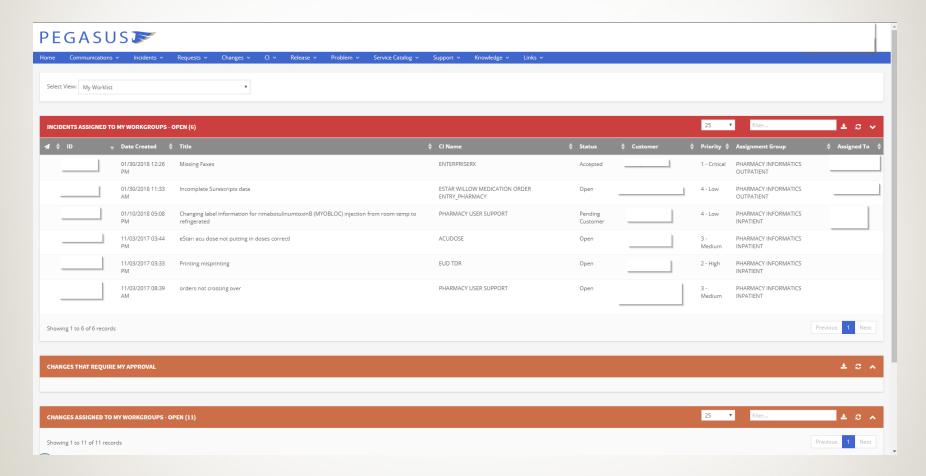




Request Management - JIRA



Request Management – Pegasus Break/Fix



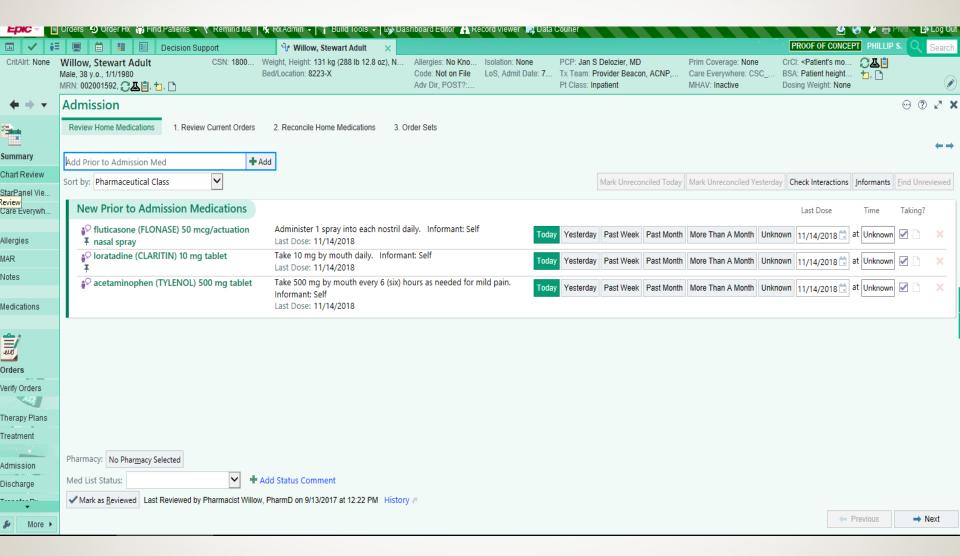
History of VUMC Clinical Systems

Before 1994	Pharmacy used vendor mainframe for 20 years		
1994	Vendor CPOE pilot was not successful		
1995	Vanderbilt built custom front end GUI created and success		
	House-wide implementation. Rounding with laptops, StarPanel		
1998	Code rewrite for stand-alone system		
2001	McKesson purchased Vanderbilt's CPOE for commercial use		
2005	HMM implemented		
2007	Horizon Clinical Systems implementation, inpatient automation		
2013	DoseEdge, VOIS (oncology information system) pilot, EnterpriseRx, Lab interface		
2014	AcuDose Upgrade, Melrose Support Services (off site facility)		
2015	DoseEdge & VOIS expanded implementation, TPN ordering advisor update deployment		
2017-18	Epic go-live (Nov 2, 2017), Omnicell carousels & OmniCenter		
2019	OmniCell cabinet replacement for enterprise		



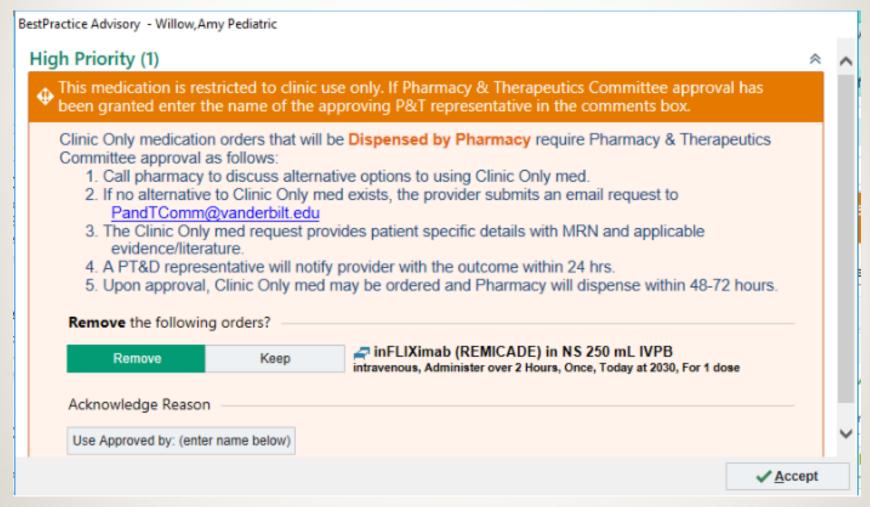
eStar

Med List Tool

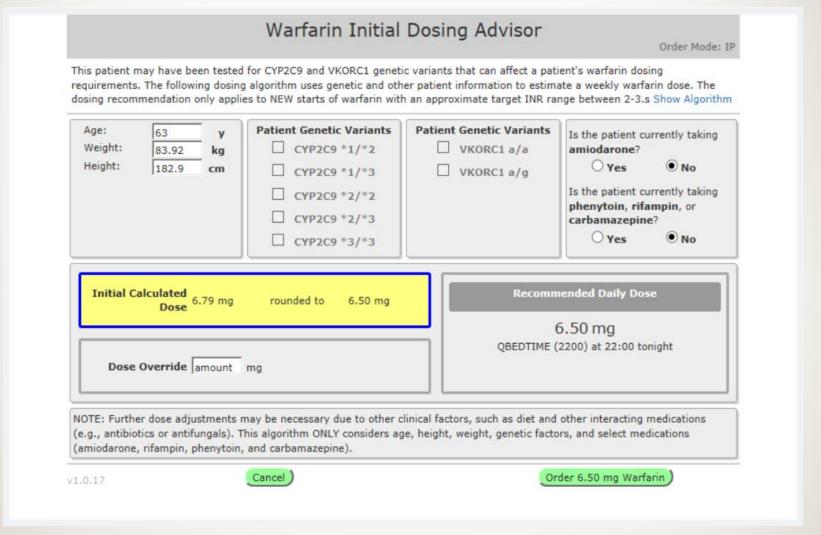


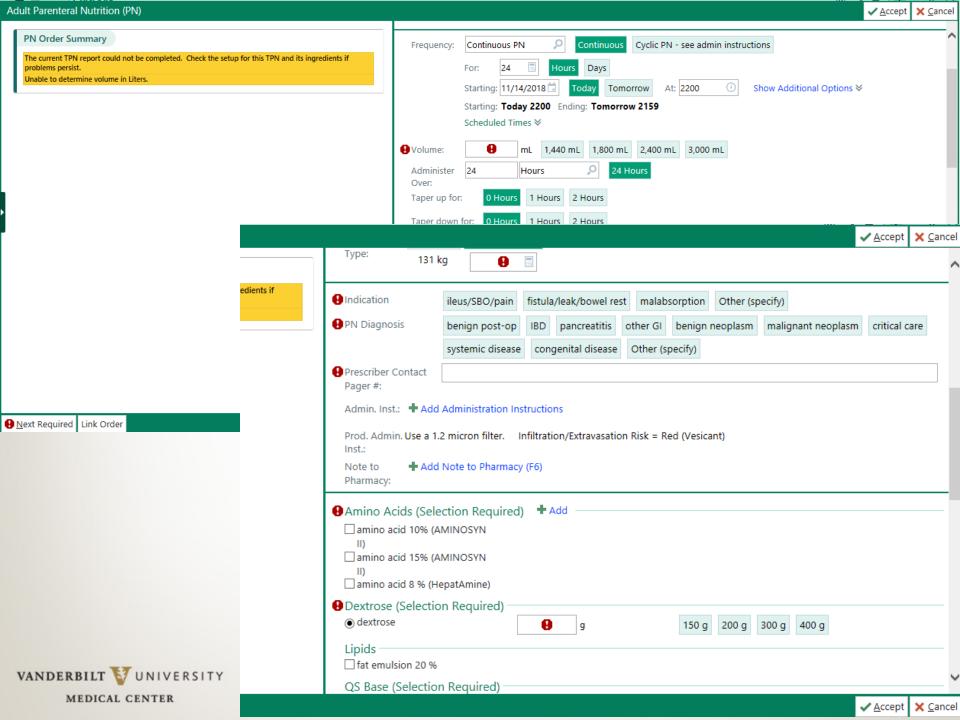


Best Practice Advisory

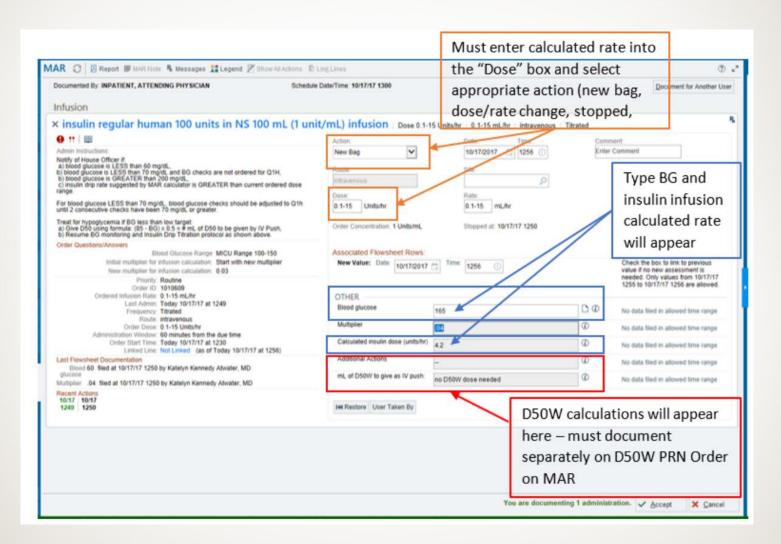


Warfarin Dosing Advisor

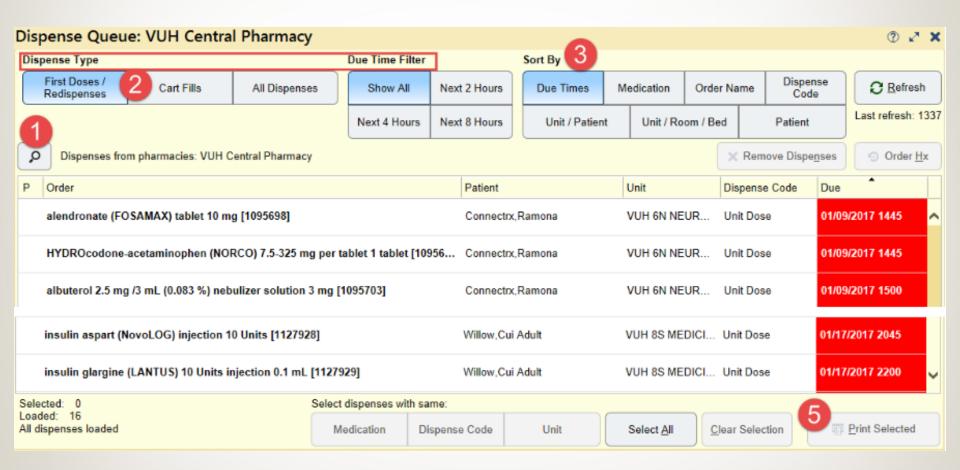




Custom Insulin Infusion



Dispense Queue







Instance-based optimization of order groups following electronic health record (EHR) implementation

Joseph A. Huenecke, PharmD1; Edward Woo, PharmD1; Scott D. Nelson, PharmD, MS1,2

¹Health/T, Vanderbilt University Medical Center, Nashville, TN: ²Department of Biomedical Informatics, Vanderbilt University Medical Center, Nashville, TN

Introduction

Order sets are a collection of orders aggregated in a single location for a specific condition, process, or clinical situation used during computerized provider order entry (CPOE).

Order sets have shown to improve ordering efficiency and increase adherence to evidence-based medicine, thereby decreasing variation in care.

Order sets require regular maintenance due to changes in evidence, changes in supply, or updates to internal processes.

Optimizing order sets through standardization and modularization should decrease the significant resource burden required to review and maintain these order sets.

The objective of this project is to identify similar perioperative order groups based on the overlap of their medication orders, focusing on order groups containing cefazolin, clindamycin, and vancomycin.

Methods

- Calculate the similarity between perioperative order group using the equivalence score (ES)
- ES is a modified Jaccard coefficient, measures the percent overlap between two order groups and account for small sample sizes

$$ES(S,T) = JCmod(S,T) = \frac{\sqrt{st \times (st - 0.8)}}{s + t + st}$$

s: unique source members

t: unique target members

st: overlap

- ES ranges from 0 to close to 1, with 0 implicating no overlap, and higher scores representing an increased degree of overlap
- ES >= 0.8 as significant relationship for manual review
- Manual review will be performed to determine if the order groups are truly duplicates or candidates for standardization, accounting for additional variables such as frequency, dose, route, and specimen type

Example

Lexical matching

Order Group1

POST-OP ADMISSION BOWEL REGIMEN

Order Group 2

POST-OP ADMISSION PRN BOWEL REGIMEN

Explanation

- Group 1 and 2 are lexically similar. The groups differ by a single word
- The lexical similarity, would infer that the groups have similar members
- Order Group 1 and 2 contain 5 and 3 orders respectively.
- 4. However, the two order groups are not similar.
- 5. See explanation below

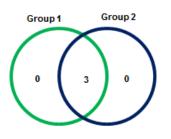
Instance-based matching

Order Group 1

POST-OP ADMISSION PRN BOWEL REGIMEN

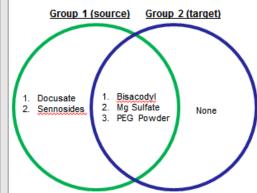
Order Group 2

NON-SURGICAL ADMISSION ORDERS PRN BOWEL REGIMEN



ES = 0.86

Instance-based Matching



Order Group 1: POST-OP ADMISSION BOWEL REGIMEN
Order Group 2: POST-OP ADMISSION PRN BOWEL REGIMEN

Explanation

- Docusate, sennosides, and sennosidesdocusate are unique to Order Group 1
- Bisacodyl, Mg sulfate, and PEG powder are in Order Group 1 and Order Group 2
- Order Group 2 does not have any unique members
- 4. ES Calculation:

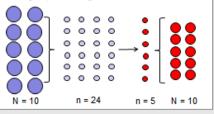
$$ES(S,T) = JCmod(S,T) = \frac{\sqrt{3 \times (3 - 0.8)}}{2 + 0 + 3}$$

$$ES(S,T) = JCmod(S,T) = 0.51$$

Relationship between Order Group 1 and Order Group 2 does not meet the criteria for manual review

Proof-of-Concept

- Instance-based matching approach was applied to inpatient anticipatory PRN order groups (including: bowel, pain, nausea, and sleep)
- Based on this analysis, we created 5 standard order groups and retired and replaced 24 duplicate order groups affecting 10 order sets



Next Steps

Next 6 months:

- Our goal is to identify opportunities for order group standardization through automated instance-based matching techniques
 - Focus on order groups containing medication orders for cefazolin, clindamycin, and vancomycin
 - Complete a sensitivity analysis by incorporating frequency, dose, route, and specimen type

Future Plans:

- · Expand scope of order groups
- Establish standard for order group and order set optimization

Acknowledgments

Phillip W. Stewart, DPh PGY2 Informatics Residency Program Director

Contact Information

Joseph A. Huenecke, PharmD Joseph.a.huenecke@vumc.org



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Advanced clinical decision support as an alternative to traditional drug-drug and drug-pregnancy interaction alerts

Michael Wisner, PharmD1: David Mulherin, PharmD1: Scott D. Nelson, PharmD, MS1,2

¹HealthIT, Vanderbilt University Medical Center, Nashville, TN; ²Department of Biomedical Informatics, Vanderbilt University Medical Center, Nashville, TN

Introduction

Computerized prescriber order entry (CPOE) linked with clinical decision support (CDS) has been shown to significantly reduce the incidence of ordering related medication errors.

Alert fatigue, due to an overabundance of nonspecific alerts can lead to providers becoming desensitized, and as a result ignore potentially relevant alerts.

The term basic CDS has been coined to describe CDS that focuses on a single pairing of triggering criteria, such a drug-drug interaction or drug-disease state interaction.

Advanced CDS, which takes into consideration multiple patient factors, has been proposed as a more specific alterative to basic CDS alerts.

The purpose of this project is reduce the alert firing rate and improve the rate of override by replacing a select number of basic CDS alerts with advanced CDS.

Methods

Based upon review of basic CDS alert triggering and override rates, three groups of alerts were identified as possible targets for conversion to advanced CDS (Table 1).

Table 1. Selected Drug Alerts and Provider Response Rates

from 10/1/18-10/31/18					
K-Supplements /	Viewed	136 (4.7%)			
K-Sparing Diuretics	Canceled	125 (4.3%)			
	Removed	31 (1.1%)			
Drug-Drug Interaction Alert	Overridden	2,630 (90.0%)			
	Total	2,922			
NSAIDs/Pregnancy	Viewed	277 (8.5%)			
	Canceled	114 (4.3%)			
Drug-Pregnancy Alerts	Removed	23 (0.9%)			
(7 total alerts)	Overridden	2,305 (86.4%)			
	Total	2,669			
QTc Prolonging Medications	Viewed	637 (6.0%)			
	Canceled	770 (7.3%)			
Drug-Drug Interaction Alerts	Removed	133 (1.3%)			
(49 total alerts)	Overridden	9,013 (85.4%)			
	Total	10,553			

Hyperkalemia Risk Scoring System

Proposed scoring system criteria:

- +1 to score if: age > 70, CrCl < 50, DM, HF, ACE-I/ARB, K-Sparing Diuretic, Potassium Supplement
- -2 to score if: most recent, but within the past 3 days, serum K level <4 mEg/L
- -1 to score if: most recent, but within the past 3 days, serum K level <4.5 mEg/L

CPOE alert if ordering ACE, ARB, potassium sparing diuretics, or potassium supplements and risk score is >2.

Applicable risk factors and recent lab values displayed with alert.

Failsafe CDS alert will trigger if at anytime a high potassium lab value returns while patient is on ACE, ARB, potassium sparing diuretics, or potassium supplements.

Nonsteroidal Anti-Inflammatory Drugs and Pregnancy Alert

Alert currently triggers for women with active pregnancy status and women of child bearing age whom do not have any documented negative pregnancy status.

97% of these alerts are attributable to not having a documented negative pregnancy status.

Aim to reduce alert burden due to undocumented pregnancy status.

The teratogenic potential of NSAIDs is linked to third trimester. A BMI threshold will be incorporated to attempt to identify any patient who might have progressed into the third trimester without knowing it.

Proposed advance CDS criteria:

- · Active pregnancy status
- No documented pregnancy status and BMI > 30 (would reduce number of alerts due to undocumented pregnancy status by 78%)

QT-Prolongation risk scoring system

Proposed scoring system criteria based upon validated risk score:

- +1 to score if: Age ≥ 68 years old, female, loop diuretic
- +2 to score if: Serum K <3.5 mEg/L, QTc ≥ 450 ms, h/o MI
- +3 to score if: QTc-prolonging drug already prescribed, sepsis, heart failure

Interruptive CPOE alert when ordering QTc prolonging medication if risk score ≥ 8 or if patient has of a diagnosis of long QTc syndrome.

Failsafe CDS alert if, at any time while on any QTc prolonging medication, the QTc becomes \geq 500 ms or if the QTc increases by \geq 60 ms since the last measurement.

Alert to include details about risk factors and include suggestions for discontinuing medications and orders for QTc monitoring.

Measuring Outcomes

The replaced basic CDS alerts will be filtered from user view; however, the alerts will still trigger in the background. This will allow for direct comparison alert trigger rates between the two types of CDS.

Provider response and override rates will be compared in the pre and post implementation.

In order to assess the sensitivity of the potassium related CDS, will compare rates of hyperkalemia between patients identified by the basic CDS and advanced CDS.

Will monitor the enterprise wide internal adverse drug event reporting system for any reports that may be contributed to the proposed changes.

Anticipated Challenges

The EHR system employed by Vanderbilt University Medical Center is used in both the inpatient hospital and outpatient clinic setting and the proposed CDS changes will need to be customized to meet the needs these different settings.

The proposed risk scoring systems are based upon models that have been developed for adult patients and customization of the advanced CDS alerts will be required to accommodate the needs of the 267 bed pediatric hospital associated with our organization.

Acknowledgments

Phillip W. Stewart, DPh PGY2 Informatics Residency Director

Contact Information

Michael Wisner, PharmD Michael K. Wisner @vumc.org



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Nashville - Neighborhoods



Speaking of Nashville

TRAVEL+ No. 1 Nashville

Friendliest Cities in America

America's Best Music Scenes

Destination of the Year: Readers' Choice



BESTETRAVEL 2016



Nashville's Role in Healthcare

The more than 300 healthcare companies that operate from Nashville on a multi-state, national or international basis make the industry the largest and fastest growing sector in the Nashville economy.

Conclusion

VANDERBILT UNIVERSITY MEDICAL CENTER

ASHP Residency Code: 54001

