Refresh of Copier Fleet To Begin

September 29, 2017

Dear Colleagues,

As you know, we have been implementing our Managed Print program for several months now. This process included an assessment of our existing machine fleet, including copier/multifunction units.

As a result, we believe we have a significant opportunity to not just reduce our print costs, but improve our print infrastructure through a combination of device consolidation, new technologies, and new MFD equipment.

During the first week of October, we will begin updating our copier/MFD fleet with new Canon equipment, starting with the oldest units in the SmartPrinting inventory. About 200 units will be included in this first wave. Departments involved will already have had multiple contacts with CynergisTek/Auxilio and possibly also Canon. Each will be contacted again when the date of their equipment swap is confirmed.

Due to the size of this copier refresh, we estimate that it will take about a month to complete all the exchanges. The CynergisTek team will be managing the transition and working closely with our IT teams to minimize any downtime, as well as facilitate all training required. Care has also been taken to avoid any conflicts with the EpicLeap preparations.

During this process, the CynergisTek staff will also be rounding with departments that have expressed a need for new equipment for new activities or other purposes, so as to develop a plan for those installs.

Should you have any questions about this process or require additional information, please feel free to utilize the CynergisTek or VUMC contact information below.

As always, updates and useful information will be posted at the program page here: https://ww2.mc.vanderbilt.edu/managedprint/

Sincerely,

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