

**VULifeFlight.com**

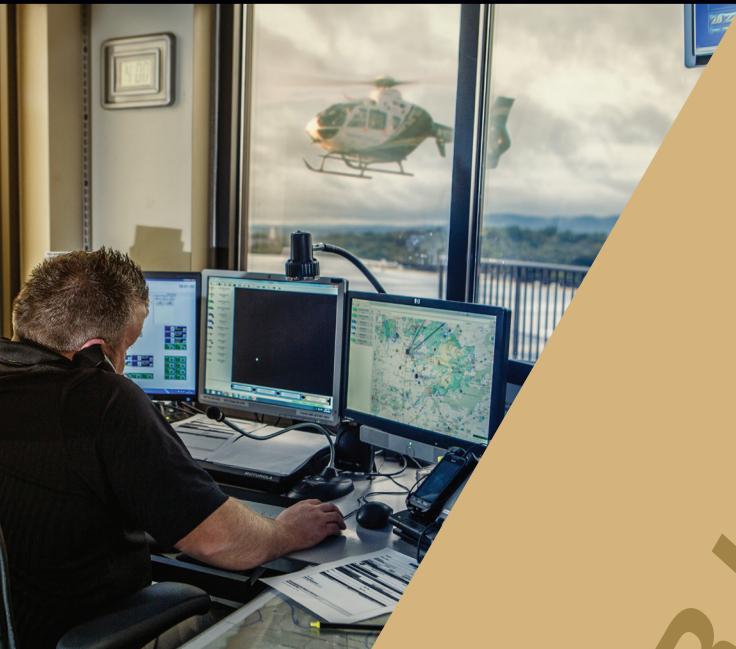
1211 Medical Center Drive  
Skyport Helipad – VUH 13200  
Nashville, TN 37232-7430

*For emergency flight requests call 1.800.288.8111.*

*For business purposes call 615.936.0770.*



**VANDERBILT LIFEFLIGHT**



## Basic User

A basic user has the ability to use all functions except access to request a Vanderbilt LifeFlight flight.

## Advanced User

An advanced user may request a flight. All advanced users must be approved by the local EMS director in the area the user works / resides.

**DOWNLOAD IT TODAY!**



### INSTANT INFORMATION

Access hospital directory, review education calendar, and receive educational opportunity push notifications. Advanced users may request a helicopter transport and track flight progress en route.

**STAY INFORMED AND IN TOUCH WITH THE  
LIFEFLIGHT APP**

AVAILABLE THROUGH APPLE STORE AND GOOGLE PLAY

The Vanderbilt LifeFlight app is a comprehensive resource tool for EMS that allows for the following:

- Request a Vanderbilt LifeFlight helicopter, sending the user information and GPS location
- Hospital directory, searchable by name
- Vanderbilt LifeFlight training calendar
- Ability to receive push notifications from Vanderbilt LifeFlight regarding training and hospital diversions, etc.



### ***Where can I download the LifeFlight app?***

The app is available in the **Apple Store** and **Google Play**. It is designed only for those who live or work in the Vanderbilt LifeFlight service area.



***All air operations are provided by Air Methods Corporation.***  
***All medical services are provided by Vanderbilt University Medical Center.***



## **I SUBMITTED A FLIGHT REQUEST, NOW WHAT HAPPENS?**

When a flight request is received, the request pops up within the Computer Aided Dispatch software (Flight Vector) with all of the information. The communications center will then process the request. An information phone call will be made back to the local 911 center from which the call originated to let them know the request has been received, and that the aircraft is being readied.

Once the aircraft has been launched, the person who made the request will get a notification on which aircraft it is that has been dispatched, and a map will display with the estimated flight time and estimated time of arrival. A red line will appear on the map with the projected flight path.

If a flight is declined by the communications center, the requester will be notified.

