

How to Ask a Question or Report a Complaint

If you have questions about the Vanderbilt University Medical Center (VUMC) Notice of Privacy Practices or want to talk about a problem without filing a formal complaint, please contact the Privacy Office at (615) 936-3594. If you believe your privacy rights have been violated, you may file a complaint with us. Please send it to the VUMC Privacy Official at the address listed below. You may also file a complaint with VUMC Patient Relations or the Office of Civil Rights at the addresses listed below.

You will not be treated differently for filing a complaint.

How to Contact Us

VUMC Privacy Office

4560 Trousdale Drive, Suite 101
Nashville, TN 37204-4538
(615) 936-3594
Email: privacy.office@vanderbilt.edu

VUMC Health Information Management

4560 Trousdale Drive, Suite 101
Nashville, TN 37204-4538
(615) 322-2062

VUMC Patient Relations

1817 The Vanderbilt Clinic
Nashville, TN 37232-5612
(615) 322-6154

Office of Civil Rights, Region IV, DHHS

Atlanta Federal Center
61 Forsyth Street SW, Suite 3B70
Atlanta, GA 30323