Clinician Review Errors That Do Not Affect Outcome Percentage - Revised May 4, 2018

	Error	Description	Comment Suggestions
1	**Administrative Error Wrong Clinician Name**	Billed under wrong clinician data entry error	Data entry keyed wrong clinician. The service entered by data entry with the incorrect clinician's name.
2	**Administrative Other Error**	Other administrative error	Key stroke errors attributable to billing staff or other departmental staff.
			The DOS billing error is attributed to data entry error.
3	**Carry Forward Policy Not Followed**	Cloned/Unedited Template	Violation of the Carry Forward. Policy Number IM 10-20.08 requires information that is carried forward, imported, or supplied be edited appropriately. See policy for details.
4	**Cloned - Resident**	Administrative Error	Cut Paste. Clinician re-used or did Cut Paste without editing.
5	**Cloned w/Contradiction**	Contradiction	Cut Paste. Clinician re-used or did Cut Paste without editing.
6	**Cloned/Unedited Template**	Cloned/Unedited Template	Cut Paste. Clinician re-used or did Cut Paste without editing.
7	**Diagnoses Sequencing Error (Not Primary Diagnosis)**	Entry order of diagnoses is incorrect	Based on the documentation the diagnoses are not sequenced appropriately.
8	**Diagnosis Billed is a Symptom of Primary Condition (Not Primary Diagnosis)**	Diagnosis Error	Symptom & Condition diagnosis reported. Symptoms of the primary condition should not be separately reported unless separately treated.
9	**Diagnosis Code Added by Reviewer (Not Primary Diagnosis)**	Recommend adding a documented diagnosis that was not coded	Diagnosis Code Added. The documentation supports the addition of a diagnosis code.
10	**Diagnosis Documented is Different than Diagnosis Selected (Not Primary Diagnosis)**	Recommended diagnosis change due to differing with documentation	Incorrect Diagnosis. The documentation supports the selection of a different diagnosis code.
11	**Diagnosis Error (Not Primary Diagnosis)**	Other Diagnosis Error	
12	**Diagnosis Not Documented (Not Primary Diagnosis)**	Diagnosis is not documented in the medical record	Diagnosis Not Documented. The diagnosis was not documented.

	Error	Description	Comment Suggestions
13	**Documentation Not Scanned**	Not Scanned	Scanned Note. Documentation not scanned administrative error.
14	**Documentation not Timely**	Timeliness	Four (4) Day Outpatient Requirement Exceeded. Documentation not in record within four (4) days.
15	**E&M Service Scored One Level Higher by Reviewer**	More than adequate documentation to support the service billed	HPI supports 1 level higher. The history of present illness documented supports a higher level of service than that selected.
			ROS supports 1 level higher. The review of systems documented supports a higher level of service than that selected.
			PFSH supports 1 level higher. The past, family, and social history documented supports a higher level of service than that selected.
			Exam supports 1 level higher. The physical examination documented supports a higher level of service than that selected.
			MDM supports 1 level higher. The elements of medical decision making documented supports a higher level of service than that selected.
			Time supports 1 level higher. Documentation supports billing a higher level based on time.
16	**E&M Service Scored One Level Lower by Reviewer**	Less than adequate documentation to support the service billed	HPI Requirements Not Met. The history of present illness documented does not support the level of service selected.
			ROS Requirements Not Met. The review of systems does not support the level of service selected.
			PFSH Requirements Not Met. The past, family, and social history documented does not support the level of service selected.
			Exam Requirements Not Met. The physical examination documented does not support the level of service selected.
			MDM Requirements Not Met. The elements of medical decision making documented do not support the level of service.
			Time Requirement Not Met. Coding based on time is not supported by the documentation.

	Error	Description	Comment Suggestions
17	**E&M Service Supported Based on Time**	Used when time is appropriately documented to support the E&M, but not the History, Exam, & Medical Decision Making.	Documentation supports the E&M service selected based on time.
18	**Modifier Error - 25**	Modifier Not Required	Modifier 25 Error. The 25 modifier is not required.
19	**Modifier Error - 59**	Modifier Not Required	Modifier 59 Error. The 59 modifier is not required.
20	**Modifier Error**	Failed to Append Modifier	Missed Modifier. A modifier should be appended to the service.
		Failed to Append Modifier	Modifier GC / GE Error. The appropriate Teaching Physician modifier should be appended.
21	**Modifier Error - Disagree with Selected Modifier**	Disagree with the modifier selected, or the modifier is not supported	Documentation does not support modifier selected.
22	**Other**	Other Error	
23	**Patient Summary Not Updated**	Patient Summary	Violation of the Patient Summary: Outpatient Policy Number IM 10-20.10, the patient summary was not updated. See policy for details.
24	**Use of Unapproved Abbreviation**	Use of unapproved abbreviation	Clinician used unapproved abbreviation.
25	**Wrong DOS (Date of Service)**	Incorrect date of service (DOS)	Clinician DOS Error. Clinician documented incorrect DOS.
26	**Wrong Clinician Name Billed**	Billed under wrong clinician-clinician error	Wrong Clinician-Clinician error. Services billed under the wrong Clinician.